



GREENBUSHES COMMUNITY RESOURCE CENTRE
ANNUAL REPORT
2016-2017



Department of
Primary Industries and
Regional Development

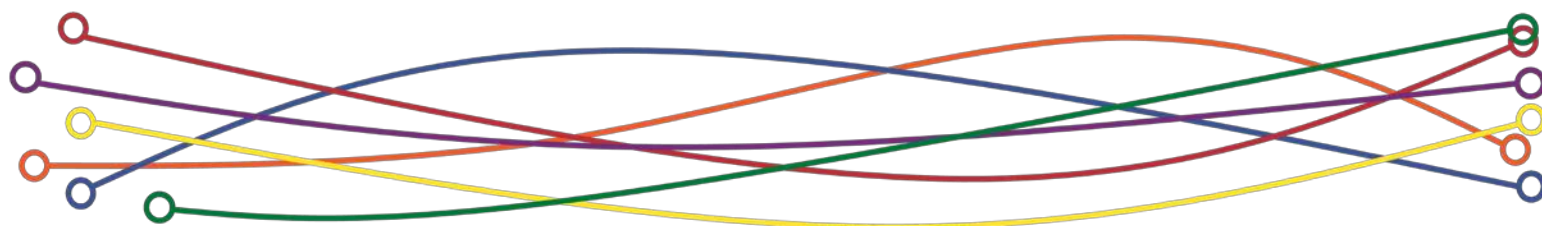


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Who we are

Greenbushes Community Resource Centre (CRC) is an independent not-for-profit group that works to improve access to government services and economic, business and social development opportunities for the people in the districts of Greenbushes and Balingup.

We are funded by a State Government contract, Commonwealth Government contracts (Department of Human Services and Department of Veterans' Affairs), user pays services, membership fees, and one-off grants for projects as well as through the generosity of private donors including local business and industries.

This enables us to offer a five day week service to the people of Greenbushes and Balingup districts from our facility in Greenbushes. We offer a wide range of services including free online access to State and Local Government information via our Government Access Point, regular business and social development activities and services, Centrelink Access Point and library and other satellite services for the Shire of Bridgetown-Greenbushes. Additionally we provide a range of professional printing and desktop publishing services. Through our funding we are able to provide a traineeship to a local person. This assists in developing skills in our community and provides work opportunities for young people.

Greenbushes CRC is committed to continuous improvement and is keen to develop the quality and range of services to best meet the needs of our community. Through our multi-purpose training room and disability access facility, additional services have been provided to the community.

We are members of Linkwest, our peak body, and a proud member of the Association of Western Australian Community Resource Centres Inc., (WACRN) and part of the West Australian Community Resource Network. We are incorporated under the *Associations Incorporation Act 2015 (WA)*.

Our CRC membership as at June 30th 2017 comprises 10 individual members, 50 Concession, 6 community group memberships and 7 business memberships. Our concession membership has nearly doubled over the past 12 months; membership is an area our team will continue to work on over the next 12 months with added benefits offered to membership holders.

Greenbushes CRC is an integral part of the Greenbushes-Balingup community providing services otherwise unavailable in a small, semi-remote, low socio-economic community.

Our Vision

Helping the Greenbushes-Balingup Community to Connect and Grow, provide additional services, promote health and well-being and help develop businesses within our community.

Our Mission

To provide an infrastructure in the Greenbushes-Balingup region to assist the community to gain access to opportunities in education, communication, training, employment, business enterprise, tourism services and community development programs.

What we do

Access to Government Services

- Access to local and state government information and services.
- Video conference services/Westnet Broadcast/Rural In Reach/WA Telehealth.
- Provision of Work for the Dole, Back to Work, Centrelink volunteer placements within the CRC.

Economic and Business Development Support

- Referral services to business development and employment support services.
- Facilitate business development activities, seminars and initiatives and provide information and support.
- Venue for training courses and staff development.

Social Development Support

- Referral services to social support services.
- Venue for social activities (large and small training rooms)
- Facilitate social development activities, seminars and initiatives including school holiday programs and Seniors Week.
- Information and support.

Services and Products

- Access to services and products which have strong local demand but are not economically viable to deliver in a for-profit business model including desktop publishing and resumé preparation for local people.

Building community and connections

- Communication strategies including our community newsletter, website, public noticeboard, Facebook and Trip Advisor.
- Community social events and venue for meetings.
- Engagement with community via feedback, surveys, community group meetings and community consultation

Chairperson's Report

The 2016 - 2017 year has been a productive one for the Greenbushes Community Resource Centre. We continue to utilise our amazing Training Room and Disability Access and facilities.

Comings and Goings

- Angela Cornish continued as Coordinator during the year, and has continued her position with finesse and flair. Angela has involved herself in the local community, understanding the dynamics within the community well, collaborating with many community groups.
- Jamie Kennedy finished her traineeship in December 2016, in partnership with a major Greenbushes employer Talison Lithium.
- Sophie Wilkinson-Knight commenced her traineeship in Community Development in January 2017, Sophie is proving to be an asset to the Centre.
- Julie Russell continued as our bookkeeper, working independently, and with a high level of precision.
- There were no changes to Committee Members during the year.

Major achievements this year

- Successful grant fulfilment for the One IT project and currently finalising the project to connect seniors in the community with volunteers and their skills.
- Successful partnership commenced with the Greenbushes Community Shed.
- Financial Accounts for 2016-2017 have been completed and audited.
- Successful Tender submission to the Department of Regional Development. Challenges and anxiety have been faced in the light of changes during the Tender process and the subsequent reduction of our Contract from 2 years 9 months to 18 months. We look forward to demonstrating to Government the importance of our CRC Network to our communities across Western Australia. We look forward to working with our partners to strengthen and consolidate this role.
- An enhanced working relationship with the South West Development Commission.
- Successful work for the dole programme continues, with some amazing volunteers assisting with office and information technology work.

Future

- A number of new initiatives are to be brainstormed and implemented targeting business, the local and expanded community, youth and elderly. Focus on inclusivity and new partnership with Act, Belong, Commit.
- Undertake a successful tender for a new funding agreement with Department of Primary Industries and Regional Development.

Challenges

- Amalgamation of State Government Departments and Government budgetary constraints and any potential impact on our Contracts
- Maintaining and building on membership numbers.
- Low membership numbers.
- The CRC relies on funding – we need to demonstrate value to the community, and evolve our relationships with other community groups in the Balingup, Greenbushes, and Bridgetown areas.
- Continual Engagement with the Community.

- Offer other services to get people through the door.

Current services offered

- Centrelink.
- Department of Health & Aging.
- Department of Veterans' Affairs.
- Westlink.
- Teleconferencing.
- Use of room for Arts & Craft and Clubs.
- Shire Services (limited).
- Library Services.
- Seniors' Kiosk.
- Foodbank.
- Room hire for training.
- Hot office hire for local business, and attracting outside services such as legal, tax help, financial advisors, tax practitioners.
- Hot consulting space for local practitioners and attracting outside services such as optometrists, massage therapists, child and youth health.
- Social and Business initiatives held quarterly.
- Training in technology including iPad, computer and other devices.
- Resumes and referrals for business and social initiatives.
- Publication of Greenbushes-Balingup Newsletter.

Possibility

- Tourist Services, working more closely with the Discovery Centre
- Working with the unemployed – offering space for unemployed to discover a new position or assistance with building an at-home business.

A big thank you must go out to all committee members for 2016-2017; your time volunteering to assist with the running of the CRC is greatly appreciated, and also your invaluable insight into community happenings, and advice.

To the CRC Staff, it has been a challenging year, with the tender process and a change in Government. I applaud you all for your amazing efforts this year; you certainly have made my role as chairperson exceptionally smooth again this year.

To the CRC volunteers, thank you so much for volunteering your time. It is appreciated by the committee and myself more than you will ever know. Your contribution to the CRC is invaluable and assists greatly in the running of the Centre.

With thanks for the past year, and best wishes for the coming year.

Thank you

Nicola Banks
Chairperson

Coordinator's Report

Over the past two years we have developed a group of friendly, efficient and diverse staff members and volunteers, who all work collaboratively for the benefit of the CRC, the services we offer and the community we serve. The CRC has an excellent working relationship with its Management Committee, who offer the necessary governance, and as a culmination, the CRC is reaping the rewards of hard work through community involvement, increased connectedness and a growing membership base. I look forward to our community's continued collaboration over the next 12 months.

2016-2017 was another positive year at the CRC, enhanced through Staff, volunteers and committee members retaining their positions.

With the award of an 18 month tender, by the Department of Primary Industries and Regional Development (DPIRD), the contract-based funding will fall due for re-tender again during 2019. We will then work towards gaining a further 18 months extension.

Engagement with our stakeholders and seeking collaborative outcomes as well as providing social development activities has been a key focus in 2016-2017.

Thanks to grant funding from the South West Development Commission, a software package has been developed and will see fruition during the coming months. The outcomes will aim at connecting seniors and those with disabilities, with volunteers within the community, by providing much-needed services and helping them stay in their own homes longer.

The Greenbushes CRC is fortunate to have a team of dedicated and loyal volunteers who generously give their time and skills to enable our Centre to run smoothly and offer activities and support which would otherwise be unavailable.

Thanks must also go to the staff at the Greenbushes CRC who collectively enable the Centre to run in a more professional and organized manner. Our current trainee is on track to complete a Certificate III in

Community Services during 2017. Responsibilities of organising and delivering school holiday programs have already been undertaken by her, along with well-developed organizational, communication and computer skills. Always enthusiastic to gain new experience and undertake new tasks she is of great benefit to the CRC. The CRC Bookkeeper continues to provide a high quality of support; ensuring day-to-day transactions and accounts are completed in a timely and efficient manner. The employment of a part-time Information Technology Officer (IT Officer) has enabled the growth of one-on-one and group training for our community, enhancing the services we offer.

I'd like to thank all those who have partnered and/or sponsored us this year. We are very grateful for the support and the positive impact these contributions have made to our community.

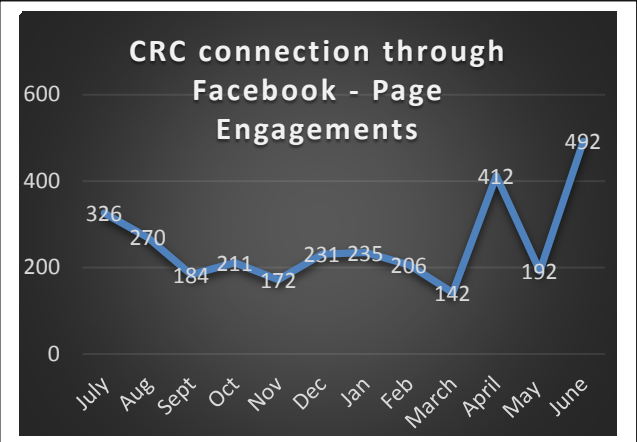
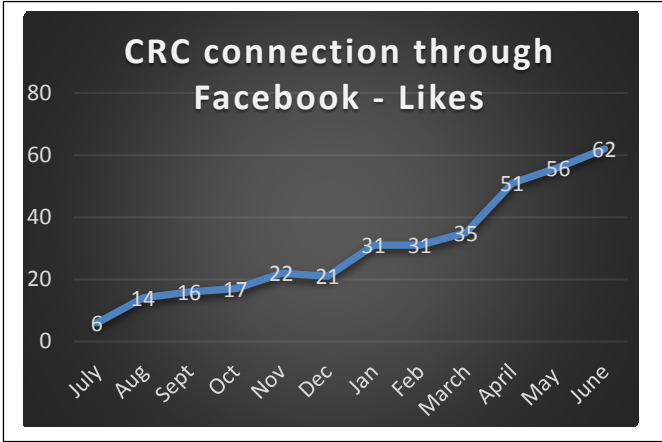
I look forward to another productive year ahead.

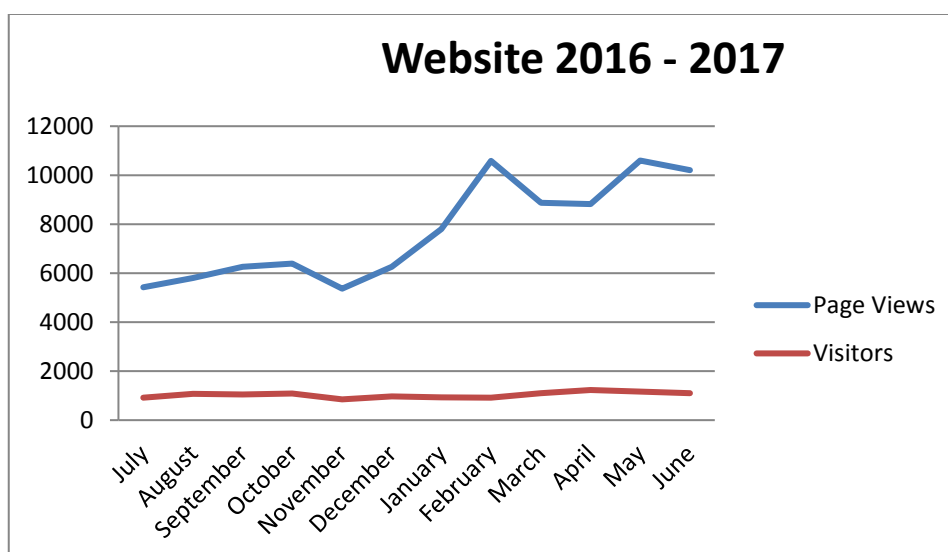
Thank you

Angela Cornish

Coordinator

Year in Brief





Government Services

Greenbushes is a small regional town located 17km from our nearest regional centre of Bridgetown and 242km from the State capital Perth. Without the Community Resource Centre, local residents needing to access government information and services would be disadvantaged. As part of contracts with the Department of Primary Industries and Regional Development, the Department of Human Services and a Memorandum of Understanding with the Shire of Bridgetown-Greenbushes we support our local community to have improved access to government information and services through a number of initiatives at our Centre. We also provide an office for visiting Government officers which has improved access for our community.

Government Access Point

Via our Government Access Point, we provide free access to online and print resources related to local and State Government agencies, as well as a selection of relevant non-government organisations which offer community support services. This service enables clients with a lack of internet access to navigate government websites and gain information without having to travel or wait in queues to speak to a call centre officer.

Video Conferencing Connections

Our video conferencing suite is modern and well-appointed, allowing Greenbushes residents to connect with service providers in other locations to access support. In 2016-2017 video conference sessions and Westlink broadcasts were hosted through our CRC, providing people with access to information relating to health, aged-care topics and entertainment. Local residents have been encouraged to participate in a variety of health & wellness broadcasts and community members have been able to watch live broadcasts of Opera and other entertainment through Westlink. The CRC has now collaborated with WA Country Health Services to provide Telehealth services to members of our local community. This enables video conferencing with health professionals located in metropolitan areas without the need for travel.

Centrelink Access

Our private area for the Department of Human Services, Centrelink Access Point, allows Centrelink clients to connect with this agency for support in relation to their payments, obligations and general information needs.

Volunteer/Employment Opportunities

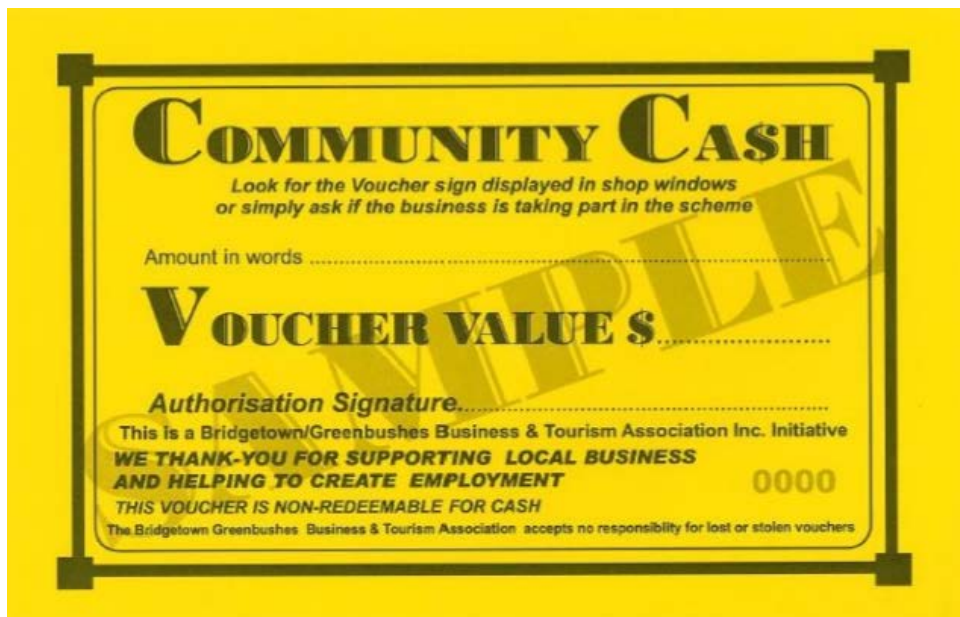
The Community Resource Centre, through working with government agencies, Centrelink and government contractors, is able to offer volunteer employment opportunities to unemployed or under-employed members of the community. Placements are available in line with employment/volunteer requirements with training, mentoring and work-like opportunities being made available to upskill participants and help with the transition back to gainful employment.

Library Services

The Greenbushes CRC has a Memorandum of Understanding with the Shire of Bridgetown-Greenbushes for the provision of satellite library facilities, rates and hall booking services. The CRC is also the emergency information centre and information dissemination centre for the town in the event of emergencies such as natural disasters including fire.

Department of Veterans' Affairs

The CRC holds a service agreement for the provision of information to the veteran community in our location. A wide range of brochures, flyers and information packs is available in a designated area within our CRC and staff are available for support upon request. Given our distance from larger towns the availability of this information is invaluable.



Economic and Business Development Support

Community Cash Vouchers

2016-2017 saw the introduction of the Community Cash Voucher to Greenbushes. The program is administered through the Bridgetown-Greenbushes Business & Tourist Association and is designed to keep money within the Shire through the **Think Local * Shop Local * Eat Local * Support Local** campaign. Vouchers may be redeemed by business owners or purchased at the CRC. Participation is encouraged through advertising in our local newsletter, a mail campaign and telephone canvassing of business owners.

Eleven local Businesses signed up through the Greenbushes CRC with purchases of vouchers made by the local primary school, golf club, sports club and mine. These are gifted as awards for club events, raffles or personal gifts for friends and family.

Managing Poor Performance

Our third quarter Business Activity “Managing Poor Performance” was attended by 16 local business owners and mine staff.

The program was designed for employers and senior managers to better understand the often difficult areas of disciplining, counselling and performance-managing employees.

It covered major aspects of the required processes for managing poor employee performance in the workplace including current legislation governing aspects of unfair and unlawful terminations. Workshop objectives included the characteristics of poor performance, performance management, good management VS bullying, sound employment practice and functional and dysfunctional workplaces.

Comments from attendees:-

“Useful strategies for management of meetings”, “Real life examples of situations experiences”, “Broad knowledge & expertise”, Very informative, a workshop all managers/supervisor should attend”.

Managing Poor Performance

Social Development Support



The children pictured above were treated to a cultural program thanks to a NAIDOC Week grant and the CRC. Amongst the activities, delivered over two weeks, a didgeridoo was designed and painted and a Greenbushes Noongar resident gave lessons on the finer points of playing the instruments which the children took home with them. Children were treated to a lunch of kangaroo burgers and a cultural exchange.

One of the Greenbushes CRC's strengths has always been our commitment to the provision of social services and support for our community. School Holiday Programs are growing in popularity with an attractive range of events on offer.

Sports Fun Inflatables



Family fun at the park!

Our School Holiday Program has gone from strength to strength since it began in early 2014. A varied program of events has included things such as art and craft, a sports fun inflatable family event, workshops and first aid for all ages. These programs are inclusive for all children in Greenbushes and surrounding areas, along with those visiting or passing through on school holidays. Parents, grandparents and carers are encouraged to attend and enjoy the activities as a family, whenever possible.

This year we have continued to host more than 3 social events per quarter for our community. The varied program has included a monthly Book Club with visiting authors and a weekly Craft Club where members have created hundreds of items such as rugs, beanies and babies' jumpers for donation to disadvantaged people at Centres in and around Perth, as well as donations overseas.

Cambodia Information Session, comments;

*"Great effort", "Very informative",
"Fabulous presentation",
"Anything is possible".*

The 2016-2017 year has seen the continuation of:

- Quilting / Sewing Club proving popular for mending, fixing, quilting and general social interaction.
- Croquet in the Park on the 2nd Sunday of each month and on the 4th Friday evening of each month, suitable for all age groups and abilities, with a Winter Weekend croquet competition held during August, attracting members from surrounding communities.
- A weekly Yoga session available through collaboration with South West Women's Health, using pre-recorded yoga tapes, for a low-cost accessible alternative for local residents.
- A weekly Mahjong session, great for keeping the mind sharp and mental health.

Items donated through efforts of the Craft Club ladies;



Information workshops during this period included:

- Getting your affairs in order partnered by the South West Community Legal Centre.
- Peace of Mind after Retirement partnered by Seven Senses.

These information sessions provided valuable resources to our community by bringing to the forefront issues necessitated as we age and offering increased communication on sensitive matters with positive outcomes for our community.



Local seniors and our Japanese visitors are all enjoying a day out in Pemberton. Multi-culturalism and friendship the theme for the day.

Seniors were catered for with our Seniors' Week activities. In 2016 our seniors were treated to a bus trip to Pemberton where we were met by a group of similar-aged Japanese tourists. Together they experienced browsing the old mill homes, a tram ride with The Pemberton Tram Company, recounting the history of life on and around the town sight, followed by an enjoyable lunch where they all swapped stories and were encouraged to learn about their differing cultures and language.

Our iPad training sessions for seniors have continued throughout 2016-2017 with the addition of an Introduction to Windows 10 workshop and one-on-one help and assistance which is available each Wednesday from 10am – 2pm. The overall impact of these sessions and workshops for seniors has enabled them to gain confidence in utilising and developing their skill base and to familiarise themselves with new products and services. In small groups the seniors are more relaxed and easily engage in the online learning experience. These services are now an integral part of our CRC and of significant value to our community.

Comments from seniors:

"A lovely day trip out with friends and I made lots more, thank you CRC & COTA".

"Special day out which we would not have managed by ourselves".

"Lovely meeting new people from other countries".

Services and Products

The Greenbushes CRC has always looked to identify niches in our community where services are required but it may not be commercially viable for a business to pursue them if driven by the need to return a strong profit.

As part of our commitment to make the Shire of Bridgetown-Greenbushes a more inclusive and vibrant community, we are always open to new ideas and suggestions from our volunteers and other members of the community.

We provide business support such as organising Business Cards and Resumés for local residents. We can also put people in touch with Business Support Services such as Business South West, Forrest Personnel and the Southern Forest employment hub.

Using technology can sometimes be a challenge for people, in particular seniors, and we are pleased we can continue to offer a high quality of IT support, instruction and guidance through our dedicated volunteer and part-time staff member.

Our IT services include tuition, workshops, technical advice and support, all of which are available to all community members and those in surrounding areas. Without these local services our community would lose access to support services. Seniors in particular would discontinue their use of technology and lose the ability to stay connected through the resource.

Keeping the community in touch is one of the key aims of the Greenbushes-Balingup Newsletter which the CRC produces each month. This hard-copy newsletter is provided to the people of Greenbushes, Balingup, Kirup and Mullalyup. The newsletter is also uploaded to our CRC website and emailed to the wider community and CRCs within the South West.

Local businesses in particular are able to advertise at relatively low cost in our newsletter and community events are able to be advertised at low or no cost.

Our training room provides opportunities for people running community groups and clubs. The large, fully-equipped area has allowed additional usage and flexibility in delivering and offering workshops, training, public meetings and events at the CRC.

IT training & support, feedback survey:

"Very needs based & collective programme for my future communications mobility & knowledge approach, confidence building to the start of my re-entry to 21st century".

"I believe this service is essential for people as technology is rapidly emerging".

"Excellent service, wonderful training".

"Small groups, delivery in a relaxed professional manner".



Building Community Connections

The Greenbushes CRC plays an important role in keeping residents of the Shire of Bridgetown-Greenbushes up-to-date with happenings and achievements in the local community.

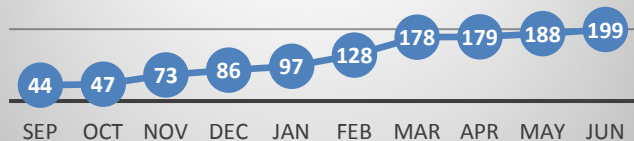
"Thank you for providing me with the opportunity to update my office skills, build my confidence and develop opportunities within the CRC whilst providing services in areas in which I enjoy."

Karen Dudfield

Greenbushes through increasing and growing the business CRC Volunteer.

Our Greenbushes-Balingup Newsletter continues to be a popular publication for our district. The Coordinator's Column keeps everyone up-to-date with what is happening in the CRC including new initiatives and training opportunities. This year there has continued to be an increase in the number of articles submitted by community members for inclusion including a column by the Blackwood Basin Group, and articles from the Community Garden, Stinton Gardens Craft Club, the Singing Group and many Balingup community groups.

CRC connection through Facebook



The CRC Facebook page now has almost 200 active community members who collectively are helping to share information and advertise the CRC and our products and services. This year the CRC has also designed a new website which is updated on a regular basis, enabling us to have a web presence for both local community and visiting tourism.

Customer care- feedback from a local resident...

"I am 73 years old and suffering from serious heart disease. I have had multiple surgical procedures, and for my current condition. One morning my mobile phone indicated that it needed to be recharged as battery level was low. I connected the phone to the power with my charge lead and connector but the phone showed no response. I moved the charge lead to another power point with the same result. I did not have time for the 3 and 1/2 hour journey to Telstra office at Bunbury to resolve the problem but, without a home phone, I am dependent upon my mobile for any emergency communication need. I could not face the weekend without a phone.

I rang the CRC to seek advice and help from Terry whose IT help in the past has been brilliant. However, Terry was not in that day.

I told Sophie about my problem and she suggested I visit the CRC because the CRC had a small number of phone charge connectors and she could test my phone on one of them and if successful, the CRC could lend me a charger for the weekend.

Upon testing it seemed my connector and charger was faulty, I was so relieved. I was then loaned a charger for the weekend. The experience worried me because it made me aware that I was vulnerable and entirely dependent upon a small piece of technology which was evidently unreliable. I told Sophie of my concerns and asked where could I get a replacement in the event of such failure. Sophie's response was excellent: positive, reassuring and very helpful. She told me that these days, many outlets like service stations and general stores kept spare parts for technological equipment.

I managed to purchase the equipment at the local Post Office and was thrilled and relieved with the knowledge that I was no-longer in a dangerous situation. I then hurried back to the CRC just before closing time to show Sophie my purchase and to agree to stick with her offer to take home the CRC connection until I had checked the operation of the new lead. The new lead worked perfectly, but the potential back-up of the CRC lead was vital to my sense of security.

The experience for me was one of great relief but also an insight into the invaluable back-up that the CRC provides to a vulnerable senior citizen.

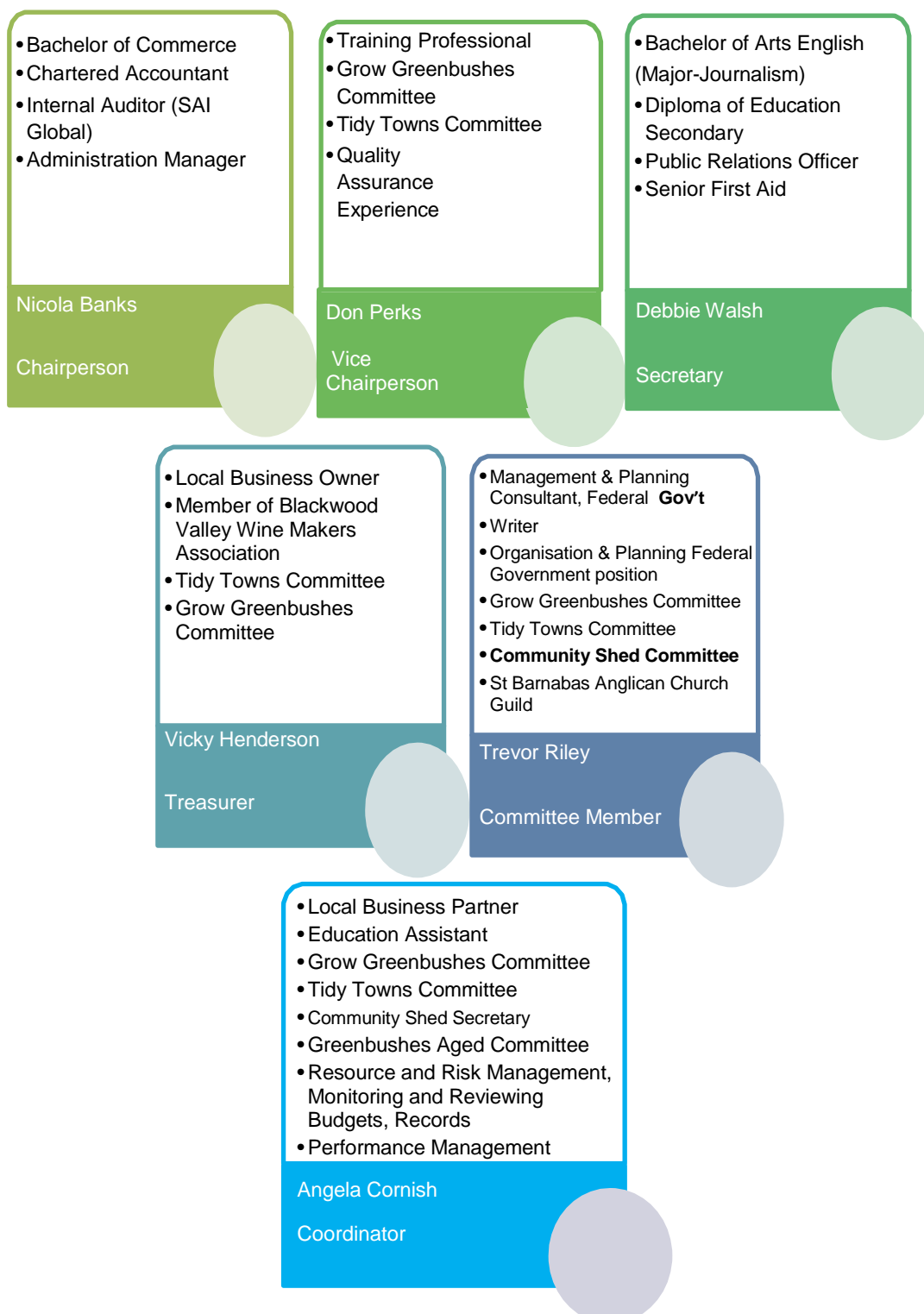
It might have been just another job in a normal day at the CRC, however I was thrown a lifeline in a friendly, sensitive, reassuring and practical way. I am at home, alone, but secure again with my mobile phone.

Thank you so much for what you do for us citizens of the village." Trevor
(8/9/2017)

Our Team

Management Committee

Our Management Committee as at 30th June 2017 is comprised of five enthusiastic and positive community representatives and our Coordinator. Their contribution to the organisation is much appreciated. The Committee's guidance and governance ensures that our CRC continues to grow and make a difference in the community.



Our Staff Team

Our staff team (as at 30th June 2017) is fortunate to be made up of dedicated and talented individuals who aim to deliver high quality service with a professional yet caring approach. This year our staff team has been keen to improve on a number of internal processes to streamline the way we do business. The hard work in ensuring good governance and office practices continues and is evident in the professional standards delivered.

ANGIE CORNISH

- Angie joined our CRC in August 2015. She brings 30 years of office experience having had a varied career in owner-operated business and education.

JULIE RUSSELL

- Julie is an experienced bookkeeper and obtained a Diploma of Accounting in 2015.

TERRY SOMERTON

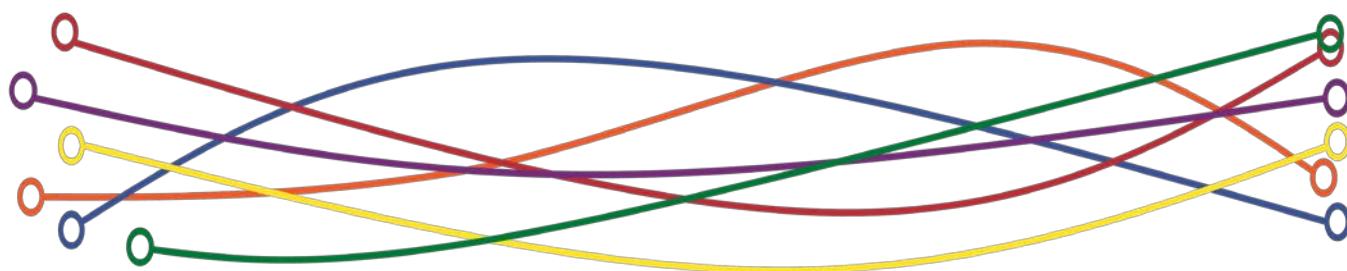
- Terry has over 35 years' experience in many areas of computing, technology and web design.

SOPHIE WILKINSON-KNIGHT

- Sophie commenced in January 2017 studying a Certificate III in Community Services having completed a Certificate III in Business Services.

RAY SMITH

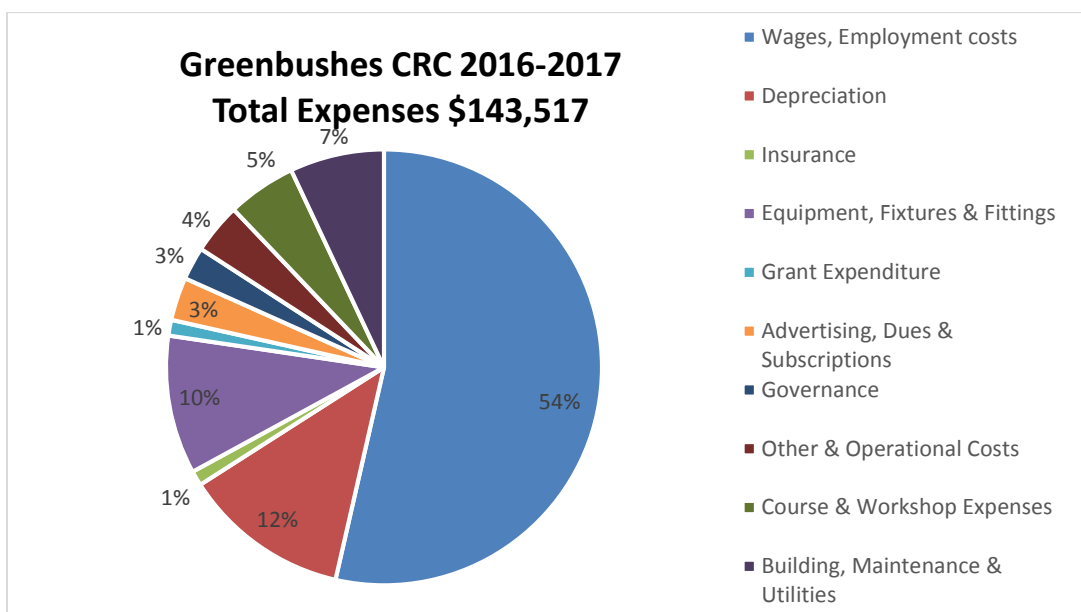
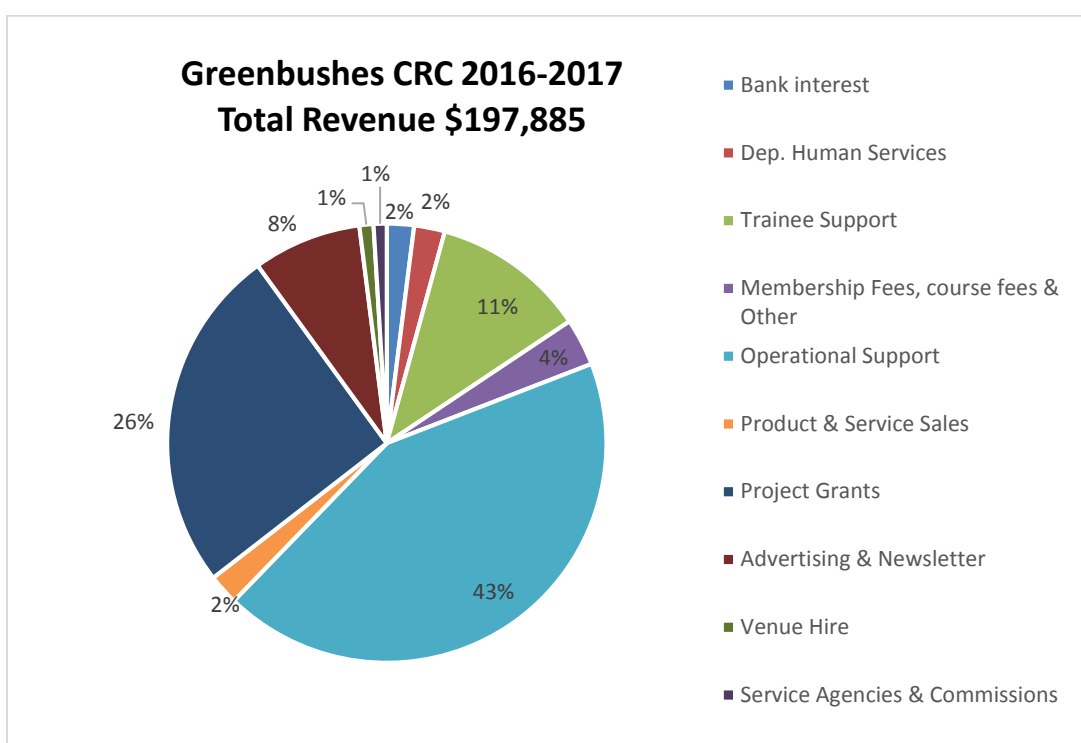
- Ray is a local resident who has been working as a Cleaner at the CRC for the past 4 years.



Treasurer's Report

The Greenbushes CRC has completed the year with the majority of funds derived from government tender. With the increase in approved grant funding from other sources during this period, the CRC has been able to offer a wider variety of initiatives and provide much-needed upgrade of facilities within our Centre. Grant funding will continue to be sourced throughout the coming fiscal year to ensure these initiatives are continued and our facilities remain of a professional standard throughout.

This year the CRC reported an operating profit of \$32,643. With continued focus on business practices and grant funding opportunities, we aim to sustain a profit in future years with an anticipated \$10,000 being allocated to asset replacement each fiscal year, should profits allow.



Challenges in the year ahead are notable, particularly:

- Interest rates are likely to remain low, impacting on interest generated on our building fund;
- Increased costs to deliver services;
- Our ageing population.

With these factors in mind, we will continue to focus on maximising opportunities to improve our sustainability, through income generation as well as through cost minimisation. Upskilling staff and with an experienced Committee, we are confident that our organisation is well-placed to continue to grow and offer a quality service to the Greenbushes and Balingup community.

Financial Statements

The Greenbushes CRC audited financial statements (including balance sheet, profit and loss statement, Committee's declaration and a copy of the auditor's report to members) are included as Appendix 1.

Our Supporters

The Greenbushes CRC is very appreciative of the support of our members and volunteers. Working collaboratively with stakeholders is very important to us and we are keen to continue to grow our relationships with individuals and organisations in our community.

Government

Greenbushes CRC receives funding via contracts from Department of Primary Industries and Regional Development, Department of Human Services and the Commonwealth Government. These contracts provide our main source of income and allow us to provide our wide range of services to our community.

The Greenbushes CRC acknowledges and is grateful for the support offered by the Shire of Bridgetown-Greenbushes. We partner with the Shire in the provision of services such as rates, pet registrations, hall hire and library services. The Shire and CRC also have a Memorandum of Understanding for the provision of community information in the event of emergencies and natural disasters.

Grant Funding Bodies

This year the Greenbushes CRC has received grants from the following departments and organisations. These grants have allowed us to provide a greater range of activities and support to our community.

- Department of Primary Industries and Regional Development (DPIRD)
- DPIRD – CRC Development Grants
- Shire of Bridgetown-Greenbushes Service agreement for school holiday program
- Shire of Bridgetown-Greenbushes Service agreement for seniors' week activities
- Council on the Ageing (COTA)
- Linkwest
- Bankwest Quick Grants
- Australian Government Department of Social Services Volunteer Grants
- Royalties for Regions
- Lotterywest
- South West Development Commission

- Network Branding
- NAIDOC

Community partners through Memorandum of Understanding:

- Greenbushes Primary School
- Shire of Bridgetown-Greenbushes
- Greenbushes Community Shed
- Grow Greenbushes
- Tidy Towns Committee
- Greenbushes Community Garden
- Balingup Pharmacy
- Greenbushes Aged Community Committee
- Greenbushes Community Singing Group
- CWA Belles

Other partnering bodies;

- Mental Health WA, Act.Belong.Commit
- T.J. Somerton, IT services & support
- Australian Electoral Commission, room hire
- Grow Greenbushes, room usage
- Max Solutions Pty Ltd, Service Agreement
- Linkwest
- Broad Band for Seniors
- Westlink
- Broad Band for Seniors
- Department of Veterans' Affairs
- Department of Human Services
- Transwa, Agency Agreement
- St. John Ambulance WA, Bridgetown
- Australian Seniors Computer Clubs Association
- Bridgetown-Greenbushes Business & Tourism Association
- South West Health Services, WA Telehealth
- South West Women's' Health

Special Thanks

Thank you to Talison Lithium Pty Ltd for the peppercorn rental of our premises and support for the Greenbushes-Balingup Newsletter.

A special thank you to our volunteers and advocates without whom our Centre would not be as successful.

Get involved:

If you would like to become a volunteer, or express an interest in joining the Management Committee, please contact the office on

Phone: (08) 9764 3575
 Email: admin@greenbushescrc.net.au
 Post: 46 Blackwood Road
 Greenbushes WA 6254